



MyModern FAQs

What is MyModern?

- MyModern is an online portal that provides access to your account information, allows you to make payments, and submit billing change requests. You can access MyModern through our website at mymodern.modern-corp.com

Log in/Log out

How do I create a MY MODERN account?

To create an account, please visit our website at mymodern.modern-corp.com. You will need your **Customer ID** **AND** either your **Customer phone number** **OR** your **last invoice number**. Your **Customer ID** contains a maximum of 6 characters and can be found to the left of your 4-character Site ID (ie. 123456-0001)

After you have created My Modern account, please confirm your email before signing in

How do I log out of My Modern?

In the top right corner of the screen, you will find the username. Click the dropdown menu to access settings and log-out options.





Account: 016841 - Location: 0001 - User: [User Settings](#) [Log Out](#)

MODERN
Corporation

[Welcome](#) [Service Calendar](#) [Billing History](#) [Account Information](#)

Welcome

Account Status: **Active**
Current Account Balance: **\$0.00**
Past Due: **\$0.00**

[Click here to have your invoices paid automatically!](#)

[Payments](#) [Manage Pay Accounts](#) [Manage Paperless](#)

Recent Transactions

05/16/2025	Payment - MasterCard 202504473320	(\$360.96)
11/22/2024	Invoice 0012443211	\$272.16
10/14/2024	Invoice 0012187285	\$91.80
10/25/2022	Payment - MasterCard 200001251451	(\$1.00)
10/25/2022	Payment - Visa 200000408381	(\$1.00)

Multiple Location Management

If I have multiple sites, how do I see that information?

Account: 016841 - Location: 0001 - User: [User Settings](#) [Log Out](#)

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If the multiple sites are under the same customer number, you can access the different locations by clicking on the links at the top of the page for account or location. The drop down will give address information for all active sites. If they are billing under a separate customer number visit the [User Settings](#) to manage your accounts.





How do I sort invoices in the “billing history”?

Click on the headers which will sort

Paperless Options

Can I go paperless?

Yes. Paperless is an option. You can update this setting yourself from the welcome screen by selecting the third tab labeled "Go Paperless."

Service Notifications

To turn on service notification go to the [Manage Email Notifications](#) page and enter your email address.

Account: 016841 - 5104011 0000 Location: 0001 - 5104011 0000 User: [redacted]

[Welcome](#) [Service Calendar](#) [Billing History](#) [Account Information](#)

Welcome, [redacted]
LEWISTON, NY 14092

Account Status: **Active**
Current Account Balance: **\$0.00**
Past Due: **\$0.00**

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Can I print my payment confirmation?

At this time, you are unable to print a copy of your payment receipt, but an electronic copy will be sent to your email on file. From there you will be able to print your email. If you do not receive the receipt, please contact our customer service team at cs@modern-corp.com to request a copy.



■ 4746 Model City Road, P.O. Box 209, Model City, NY 14107-0209
■ 716-754-8226 ■ 1-800-662-0012 ■ Fax: 716-754-8964



System Requirements:

Note: Your web browsers must meet the new TLS 1.2 Compatibility requirements to transact a credit card from this website. Please make sure the web browser you are using is on the most current version, and that version is enabled for TLS 1.2

Common Web Browsers that support TLS 1.2

- Microsoft Internet Explorer
- Google Chrome
- Mozilla Firefox
- Opera
- Apple Safari, version 7 or higher (not Safari for Windows)

