

## ***MODERN DISPOSAL SERVICES, INC. NOTICE OF DATA PRIVACY INCIDENT***

March 6, 2025

Modern Disposal Services, Inc. (“Modern Disposal”) is providing notice of a recent incident that may have affected the privacy of certain individual’s personal information. Although we have no evidence of actual or attempted misuse of any personal information, we are providing you with information about the incident, our response, and resources we are making available to you to help protect your information, should you feel it appropriate to do so.

**What Happened?** On October 17, 2024, we became aware of suspicious activity related to an employee’s email account. We promptly took steps to secure the email tenant and initiated an investigation with the assistance of third-party forensic specialists to determine the nature and scope of the activity. The investigation determined that between October 11, 2024 and October 17, 2024, an employee’s email account was accessed and downloaded by an unknown actor. In response, Modern Disposal engaged a data review vendor to conduct a comprehensive and time-intensive review of the contents of the affected email account to identify any personal information contained therein and to whom that information relates.

**What Information Was Involved?** The review determined the following types of information were present in the impacted email account: names and Social Security numbers, driver’s license numbers, payment card information, dates of birth, medical information, and health insurance information. Modern Disposal has no indication of identity theft or fraud related to this incident.

**What We Are Doing.** The confidentiality, privacy, and security of personal information within our care are among our highest priorities. Upon becoming aware of this event, we secured the email tenant, investigated what happened, and reviewed the contents of the impacted email account to identify any individuals that may have been affected. As part of our ongoing commitment to the privacy of information in our care, we are implementing additional security measures to further protect against similar events occurring in the future.

**For More Information.** If you have additional questions and believe you may be impacted by this incident, please call Modern Disposal’s dedicated toll-free assistance line at 1-833-918-5932, from 9:00 am – 9:00 pm, Eastern Time, Monday through Friday, excluding major U.S. holidays.

**What You Can Do.** While we are not aware of any actual or attempted misuse of information as a result of this incident, we nonetheless encourage potentially affected individuals to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and to monitor your credit reports for suspicious activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Individuals may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If an individual is a victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should an individual wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without their consent. However, individuals should be aware that using a credit freeze to take control over who gets access to the personal and financial information in a credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any

other account involving the extension of credit. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should individuals wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-help">https://www.transunion.com/credit-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 2000, Chester, PA 19016

Individuals may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint by way of the contact information listed above. Individuals have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, individuals will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the appropriate state Attorney General. This notice has not been delayed by law enforcement.